

Bounce Protection Overview

What is Bounce Protection? Bounce Protection is a discretionary overdraft service requiring no action on your part that provides you a safety net up to an automatically assigned overdraft limit. Your Bounce Protection limit may be available for checks and other transactions made using your checking account number or automatic bill payment and recurring debit card payment. Also, at your request, we may authorize and pay ATM transfers or withdrawals and everyday debit card purchases using your limit.

How does Bounce Protection work? For complete details see page 2 of this overview.

What is my Bounce Protection limit?

Locate your account type to the right and make note of the corresponding limit. If you have multiple accounts for your household, you may have a limit on all eligible accounts.

Green Checking.....	\$ 300
Easy Checking.....	\$ 300
Gold Checking.....	\$ 500
Platinum Checking.....	\$1000

How do I know when I access Bounce Protection?

You will receive a Bounce Protection Notice from the bank each time items are paid, including fees. You will need to subtract the total fees when balancing your checkbook.

What if I go beyond my limit?

Overdrafts above and beyond your established Bounce Protection limit may result in checks or other items being returned to the payee. An Overdraft Paid or Return Item fee will be charged per item and assessed to your account. A Notice of Non-Sufficient Funds will be sent to notify you of items paid and/or returned.

How quickly must I repay my Bounce Protection?

You should make every attempt to bring your account to a positive end-of-day balance as soon as possible, and must do so within 30 calendar days or your limit will be suspended.

What does Bounce Protection cost? There is no additional cost associated with this privilege unless you use it. You will be charged our Bounce Paid Overdraft Item fee of \$32 for each overdrawn item created by a traditional paper-based check, a teller withdrawal, an automatic payment (ACH) transaction, or a recurring debit card payment. Also, if you have requested us to do so, we may authorize and cover ATM transfers or withdrawals and everyday debit card purchases. Your available balance may be affected by authorizations which could create additional overdrafts and associated fees. For example, three paid items in one day will result in \$96 in Bounce Paid Overdraft Item fees. To help you manage your account, the total fees you have paid for items (both paid and returned) during the current month and for the year-to-date will be reflected on your monthly checking statement.

What if I am having trouble repaying my Bounce Protection or use it frequently?

Please contact your local branch if: (1) you do not believe you will be able to bring your account to a positive end-of-day balance within the required time period; (2) find that you are using Bounce Protection more often than you intend; or (3) don't understand why your account becomes overdrawn. We would like to discuss your situation with you. Following regulatory guidance, we will contact you if you are paying multiple fees (i.e., more than six fees in a rolling 12-month period), to discuss possible alternatives to Bounce Protection that may better meet your short term credit needs. In the event you ask us to stop contacting you because you have determined Bounce Protection is appropriate for your needs, we will honor your wishes. However, if we identify that the number and frequency of overdrafts increases materially for an extended period of time at some point after that, we may contact you again to ensure Bounce Protection is still the most appropriate option available to you for covering your short term credit needs.

What are some of the other ways I can cover overdrafts at Community Bank?

1) Sweeps: You can link your checking account to a savings account you have with Community Bank - if you overdraw your checking account, the bank transfers funds from your savings account to your checking for a fee of \$6 per transfer. 2) Line Of Credit: You can apply for a line of credit - if you qualify, you pay interest, an annual fee, and a fee of \$6 per transfer.

What are the ways I can access my Bounce Protection limit and will my limit be reflected in my balance?

The chart at the right shows the different ways you can access your Bounce Protection limit and indicates whether or not this limit will be reflected in the balance provided.

Access Points	Is my overdraft privilege limit available?	Does the balance provided reflect my overdraft limit?
Teller	Yes	No
Writing a Check	Yes	n/a
Debit Card-recurring	Yes	n/a
Debit Card-everday	No**	n/a
ATM Withdrawal	No**	No
ACH-Auto Debit	Yes	n/a
Online Banking	Yes	No
Bill Pay	Yes	n/a
Telephone	No	No

What if I don't want Bounce Protection on my checking account? Contact your local branch to opt-out at any time.

**Bounce Protection service will be made available for ATM or everyday debit card transactions upon your request. Call 800-472-4292 or visit your branch to arrange ATM and debit card coverage.

Bounce Protection Customer Overdraft Policy

There are several ways your account can become overdrawn, such as (1) the payment of checks, electronic funds transfers or other withdrawal requests; (2) payments authorized by you (i.e. signature-based point of sale transactions); (3) the return of unpaid items deposited by you; (4) Community Bank service charges; or (5) the deposit of items which, according to Community Bank's Funds Availability Policy, are treated as not yet available or finally paid. While we are not obligated to pay any item presented for payment if your account does not contain enough money, as long as you maintain your account in "good standing," we may approve your overdraft items within your current available Bounce Protection limit as a non-contractual courtesy. For overdraft privilege consideration, your account is in good standing if you (1) deposit enough money to bring your account to a positive end-of day balance at least once every 30 calendar days (including the payment of all bank fees and charges); (2) no loan payment over thirty days past due; (3) avoid excessive overdrafts suggesting the use of Bounce Protection as a continuing line of credit, and (4) have no legal orders, levies or liens against your account. If your account does not remain in good standing we will suspend your limit. In the normal course of business, we generally pay electronic transactions first and then checks beginning with the lowest dollar amount, per the bank's policy. We reserve the right to change the order of payment without notice to you if we suspect fraud or possible illegal activity affecting your account. Also, please be aware that the order we pay your items in may create multiple overdrafts items in a single banking day and you will be charged our Bounce Paid Overdraft Item fee of **\$32** for each overdraft item paid. You may opt out of the privilege at any time, but you are responsible for any overdrawn balances at the time of opting out. Normally, we will not approve an overdraft for you in excess of the predetermined amount assigned to your account type. So as not to exceed your limit, please note that the amount of the overdraft **plus** the bank's Bounce Paid Overdraft Item fee of **\$32** (per item) will be deducted from the overdraft limit. We may refuse to pay an overdraft for you at any time even though we may have previously paid overdrafts for you. For example, we typically do not pay overdraft items if your account is not in good standing as defined above, or, if based upon our review of your account management, we determine that you are using Bounce Protection excessively or seem to be using Bounce Protection as a regular line of credit. You will be charged a Return Item fee of **\$32** for each item returned. You will be promptly notified of any non-sufficient funds items paid or returned that you may have; however, we have no obligation to notify you before we pay or return any item. The amount of any overdraft including our Bounce Paid Overdraft Item fee of **\$32** and/or a Return Item fee of **\$32** that you owe us shall be due and payable upon demand. Even if we do not ask you for payment, you must repay us, no later than 30 calendar days after the creation of the overdraft. If there is an overdraft on an account with more than one owner on the signature card, each owner and agent, if applicable, shall be jointly and severally liable for all overdrafts including all fees charged.

Bounce Protection should not be viewed as an encouragement to overdraw your account. To avoid fees, we encourage you to keep track of your account balance by entering all items in your check register, reconcile your check book regularly, and manage your finances responsibly. If you would like to have this service removed from your account, please call **(800) 472-4292** or contact your local branch.

Please note that your Bounce Protection limit may be available for each item paid under the limit created by checks and other transactions made using your checking account number, such as a teller withdrawal, an automatic payment (ACH) transaction, or automatic bill payment and recurring debit card payment. Also, at your request, we may authorize and pay ATM transfers or withdrawals and everyday debit card purchases using your limit. Your available balance may be affected by authorizations that could create additional overdrafts and associated fees. When you ask for your account balance, please remember the amount we show you does not include your overdraft limit.

Community Bank also offers other products which may be used in place of Bounce Protection such as "Personal Line of Credit" and "Sweep Transfer." For information and details about these products please contact your Community Bank representative. Community Bank may limit the daily amount of Overdraft Paid and/or Return Item fees charged to your account to **\$192**, which represents 6 fees (paid or returned) at **\$32** per item.

LIMITATIONS: Bounce Protection is a non-contractual courtesy that is available to individually/jointly owned accounts in good standing for personal or household use. **Community Bank** reserves the right to limit participation to one account per household and to suspend, revoke, or discontinue this service without prior notice. If your limit is suspended, unless we notify you otherwise or you request this service be removed from your account, your limit will be made available to cover overdrafts again the first business day after you bring your account to a positive end-of-day balance.