



March 18, 2020
For Immediate Release

Community Bank Closes Branch Lobbies in COVID-19 Response

Effective Monday, March 23rd, Community Bank will be closing the lobbies of all bank branches until further notice. This step is an effort to help protect our customers and employees in addressing the potential risks presented by the COVID-19 pandemic. Drive-thrus and ATMs at all branches will remain open at this time. For customers who require access to their safe deposit boxes, please inquire at the drive-thru window or contact the branch in advance.

Bank staff are taking additional precautions which include routinely cleaning surfaces, door handles and ATMs throughout the day. Both employees and customers are strongly encouraged not to travel and to stay home if they aren't feeling well. "We think it's best to err on the side of caution," said Community Bank President, Tom Moran. "We are following previously established procedures for dealing with pandemics and will keep the public informed as the situation continues to develop."

Community Bank is able to provide a number of alternative services to conduct your banking business. These options include:

- **Drive-thrus:** Drive-thrus are open Monday-Friday.
- **ATMs:** ATMs are available 24-hours a day.
- **Night Drop:** Night drops are found nearby ATMs. Enclose your deposit slip, cash and/or checks into an envelope and drop in. Please bring an envelope or deposit bag from home. These deposited items will be processed each weekday morning and again at closing time.
- **By Phone:** Call your local branch location or 800-472-4292. After-hours use the 24 Hour automated Telephone Banking line 844-810-7614 or, for basic live support after hours, call 844-796-6955 (5pm – 11pm on weekdays and 9am – 5 pm on weekends).
- **Online Banking:** Your accounts are available from any device via online banking at www.communitybanknet.com. You may need to request this service online if you do not already have an online account.
- **Mobile App:** The Community Bank mobile app is available for a convenient alternative to coming into the branch. Download the app by searching "Community Bank Joseph Oregon" in your app store.
- **Online Loan Applications:** Personal and business loan applications can be completed online in the Tools & Applications area of the website. Appointments for signings can be arranged.

Community Bank is enacting these measures for the safety of employees and local communities. For additional information or to stay up to date on changes to this plan, visit www.communitybanknet.com. As always, Community Bank staff is available for any questions during banking hours.

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