



Social Media Guidelines

Community Bank is here to listen to you and learn what's on your mind. We'll be monitoring our social media sites during normal business hours. Please remember to never post private information online.

Your Security is Our Top Priority

At Community Bank we are always looking for ways to enhance communication between the Bank and our customers. As we expand our communications channels, we have some guidelines we would like to share to help protect our customers and visitors to our social networking sites.

Below are the guidelines we utilize when communicating on social networking sites:

Community Bank reserves the right to block any user who posts harassing, threatening, or inappropriate comments from making additional posts to the Community Bank page.

Protect yourself. When posting information or questions, or sending a message to Community Bank, please do not include private information (such as your account number, Social Security number, etc.). Time-sensitive requests, such as lost debit card requests, will not be accepted online. Comments containing non-public personal information about any customer will be removed immediately. *Please contact us during normal banking hours for any private request or question by contacting your local branch.*

Community Bank will never ask you to verify personal or account information via e-mail, text message or social media post. Do not provide any personal information (including date of birth, credit or debit card number, Social Security number or driver's license number) to anyone, including by phone, unless you initiated the conversation.

Privacy

Community Bank will not disclose any personal or financial information about our customers at any time. We ask our customers to do the same and keep posts general in nature so as not to disclose your personal information.

Comments and conversations are accepted and encouraged! We want to hear from our customers, neighbors and friends. Our social networking pages will be monitored during normal banking hours by members of the Bank's staff who will, when appropriate, contribute to the conversation.

Please watch your language. While we strive for our site to remain positive, we understand that some visitors may wish to use the space for complaints or other issues. We ask that you refrain from using profane or off-color language; and that you keep the comments constructive in nature. Comments containing unsavory language, or which are considered inflammatory or off-topic, will be removed immediately.

Protect our employees. To respect the privacy of our employees please refrain from posting any complaints or controversial comments about specific Community Bank employees on our social media pages. If you'd like to share feedback about a member of our staff, please submit your message using the Contact Us form on www.communitybanknet.com or submit a secure message using Online Banking.

Don't be surprised if you hear from us! We will be monitoring our social networking pages. When appropriate, we will either respond to your question, issue or comment publicly, or we will contact you directly.

Only post content that is not subject to Copyright. Posting of information that is subject to Copyright is not permitted and will be removed.

Comments made by non-bank individuals do not represent the views of Community Bank. We are not responsible for comments made by non-bank individuals.

Solicitation of any kind is prohibited. Community Bank strives to be a bank that is actively involved in its community. However, please do not solicit involvement for your personal or business events, charities, etc . via our Facebook page. Please initiate contact at your local branch or mail a request to PO Box 817 Joseph, OR 97846.

Terms and conditions of use are subject to change. Community Bank reserves the right to amend our usage guidelines at any time.

Protecting Yourself from Identity Theft

Your identity is one of the most valuable things you own. It's important to keep your identity from being stolen by someone who can potentially harm your good name and financial well-being. Identity theft occurs when someone uses your name, address, Social Security Number, credit card or financial account numbers, passwords, and other personal information without your knowledge to commit fraud or other crimes. Protect yourself from identity theft by avoiding the disclosure of your personal financial information and other identification information.

Links to Third-Party Sites

We may occasionally post links to third-party sites when we think you'll find the information helpful. However, please note that this does not in any way constitute an official endorsement of the individual, site or company.

Community Bank has no control over information at any site hyperlinked to or from this Site. Community Bank makes no representation concerning and is not responsible for the quality, content, nature, or reliability of any hyperlinked site and is providing this hyperlink to you only as a convenience. The inclusion of any hyperlink does not imply any endorsement, investigation, verification or monitoring by Community Bank of any information in any hyperlinked site. In no event is Community Bank responsible for your use of a hyperlinked site.

Media Inquiries

If you are a member of the media, please call 509-525-9860 for press and publicity contacts.



Member FDIC